

Hosanna Dance Studio

Parent Handbook/Manual 2019-2020



*1361 River Road
Eugene, Oregon 97404
(541) 607-5798*

Director/Owner: Tiese Morgan
tiese@hosannadance.com
info@hosannadance.com
www.hosannadance.com

Important Dates

- **Open House:** 5:00-7:00pm Friday, September 6, 2019
- **Classes Begin:** Monday, September 9, 2019
- **Thanksgiving Break:** No classes November 28-30, 2019
- **Last Day to Register for Most Classes:** December 1, 2019
(Except My Buddy & Me and HD Fit)
- **December 1, 2019: FINAL DEADLINE FOR ORDERING COSTUMES**
- **Christmas Break:** No classes December 23 - January 4, 2020
Classes resume January 6, 2020
- **Spring Break:** March 23-March 28, 2020.
- **Choreography Concert:** April 11, 2020
- **Recital Week:** May 14-17, 2020. No classes at Hosanna Thurs/Fri.
Dress rehearsals Thursday & Friday, Performances Saturday & Sunday.
- **Memorial Day Weekend:** No classes May 23 & 25, 2020
Community Performances: May 26-June 6, 2020 (in lieu of class at the studio)
- **Last Day for 2019-20 Season:** June 6, 2020
- **Summer Session Begins:** June 22, 2020

Note about our schedule

We do NOT cancel class for school in-service days, conferences,
or holidays not listed above.

Important Dates- My Buddy and Me Classes

Session I September 21 - November 9, 2019

Session II January 18 – March 7, 2020

Session III April 11 - June 6 (no class Memorial Day Weekend, May 23, 2020)

***Session III includes recital performance and requires additional rehearsal time, purchase of recital costume, and administrative recital fee of approximately \$65.00**

Important Dates- HD Fit Classes

Session I September 9 – November 30, 2019

Session II December 2, 2019 – March 7, 2020 **

** (Session II includes 2 weeks off for Christmas break)

Session III March 9, 2020 - June 6, 2020***

*** (Session III includes 1 week off for Spring break)

Welcome to Hosanna Dance Studio

Welcome to the Hosanna Dance 2019-2020 season. With all of the uncertainties in the world, I am so grateful that God has built this place up where we get to spend our energies creating beauty that focuses on Him. I am very thankful that you have joined us this year.

Once again, thank you for choosing Hosanna Dance. It is my prayer that your time with us will be encouraging, informative, and uplifting.

By His grace,
Tiese Morgan

Tiese Morgan Micah 6:8

P.S. On behalf of the Hosanna Performing Arts Foundation (HPAF), I would like to extend an invitation to the 17th annual Adventures in Narnia. It is a beautifully crafted ballet based on C.S. Lewis' "The Lion, the Witch and the Wardrobe". Many of our studio dancers are performing in the program. Mark your calendars for December 14 and 15, 2019. Hope to see you there!

Policies

Basic Studio Dress Codes

(Note: please label all belongings with your name)

While these general guidelines apply to all classes, please refer to the handout provided by your teacher(s) for specific requirements.

Hair –

For all classes hair should be SECURELY pulled back from the face. Please No hair touching the face or neck.

- **Ballet (applies to girls; boys should see instructor)**

Ages 3-Level I

Students should wear appropriate and modest **dance** clothing (simple, solid colored leotards and tights) with pink, leather-soled, ballet shoes (no bedroom slippers). A simple dance skirt is optional. Please NO street clothes.

Ballet II and Above

Dancers should wear a modest black leotard and pink tights.

A skirt may be worn for center work, but not at the barre.

- **Tap/Jazz/Hip Hop/Modern/Lyrical/Adult Fitness Track**

Students should wear modest, close fitting dance/exercise pants or shorts and shoes with either leotard or appropriate shirt. Please NO Jeans or Booty-shorts. Tap shoes for tap, black jazz shoes or ballet slippers are appropriate for jazz; clean-soled tennis shoes may be worn for hip-hop. Feet are bare for modern.

Check with instructor for preferred lyrical jazz footwear. **Modesty is a non-negotiable in our classes.**

Studio Etiquette

- To keep our schedule running smoothly we ask that students arrive and are ready for class five minutes **prior** to the beginning class time.
- Parents and guests should observe class from the provided viewing area in Studio B or the Parent Observation Room for viewing classes in Studio A. We ask that parents do not enter the studio during lessons.
- No chewing gum in the studio.
- Studio acoustics require that our lobby and hallways be kept quiet. Please keep voices low
- The area outside the studio is not supervised and may be dangerous. If siblings or friends wait outside they **must** be under direct (line of site) adult supervision. The playground area behind studio A is not ours and must be avoided!
- Students who are not picked up promptly at the end of class may be charged up to \$10/for every 5 minute late. In some cases students may have to be transported off site to wait with an available studio staff member.

Lost and Found

The lost and found is emptied on the 5th of each month. We will keep the previous month's items for one month; they will then be donated to a local charitable organization.

Absenteeism

Missed classes may be compensated through attendance at another class of the student's choice. We do not give refunds for missed classes. Some teachers request notice if your student will be absent. It is also a good idea to call or email ahead if you are planning to attend a make-up class.

Adding/Dropping Classes or Making Changes to Registration, Address or Other Information.

- **Go Online.** You can access your account through Studio Director and Add classes, you must contact the office to Drop any classes.
- **Use the Change Request Form** Forms are located in the Business Office. If you wish for us to update your information fill out this form and leave it in the office.
- **When dropping classes, tuition continues to accrue until the change request form is received in the business office or you update your account online.** If you withdraw in the middle of a tuition cycle the tuition for that month will not be refunded to you. When dropping a class or making changes that impact your monthly tuition, it is your responsibility to change your payments (auto or monthly) to reflect the change.

Business Office Staffing

- The business office will be staffed only during specified hours. Complicated business questions should be handled during these times. Hours are posted on the web site, in the outside information boxes and on the office door. You may also email questions to info@hosannadance.com.

Unattended Children

When waiting for a ride we must ask that students quietly wait inside the studio. It is against our policy to have unattended children waiting in the parking lot. You will be charged \$10/for every 5 minute late if your tardiness requires staff to wait with your child. See Financial Policies section for details. Please remember that it is not the office staff's duty to watch young children left in the parent observation room and dressing rooms. These are not designated play areas.

Parking Issues

The large field just south of the Red Barn Automotive Repair is our designated overflow parking lot. If the gate is locked, the combination is 9999. Please park **INSIDE** the fenced area only. It has a gravel base and should not be muddy. No parent parking or driving in the alley. If you park on the outside of the fence, you may get towed. Please be patient, courteous and safety conscious when dropping off and picking up students. The congestion in the parking lot can be considerable during class transitions. **No double parking or parking against the green fence where signs are posted!**

Wifi Policy

There is no public access to the Hosanna Wifi available.

Emergencies

In the event of an emergency necessitating evacuation of our facility, we have designated the overflow parking lot, the lot on the far side of the Red Barn Automotive shop, as our gathering point. Teachers and staff will lead students to the lot and stay with them until you arrive.

Recital Costumes

You will be paying Hosanna directly and then we will order the costumes for you. You will be in charge of picking the appropriate size for your child. The deadline for ordering is December 1, 2019. Teachers will provide more information in early October. If a student orders a costume and is unable to use the costume, **there is no refund** but costumes will become your property. **Budget about \$85 per class for costumes (\$100 for Jazz/Hip Hop)**. If you order a costume and it needs to be replaced due to incorrect size, there will be an additional \$25.00 processing/shipping fee charged.

Weather Closures

In the event of inclement weather we will update our web-site, our Facebook page and will send out mass emails with closure information. We usually make decisions for afternoon & evening classes by 1pm. We do not refund for missed classes due to weather, however the standard make-up policies apply and families are encouraged to make up the classes through attendance at another class in the same level, of their choosing.

Financial Policies

- Tuition payments are due on the 1st of each month, Sept.-May, and are late if not paid by the 10th of each month. A \$10 late fee will be charged for each month a payment is delinquent. **Returned checks** incur a \$25 fee. Checks are processed electronically.
- Monthly tuition is based on 9 equal payments (September-May) for the year. See tuition calendar for breakdown and further explanation.

• Tuition Calendar Breakdown

- **Tuition Due Date** Includes lessons between:

September 1	September 9 - October 5 (weeks 1-4)
October 1	October 6 - November 2 (weeks 5-8)
November 1	November 3 – November 30 (weeks 9-12)
December 1	December 1 - January 11 (weeks 13-16) includes Christmas Break
January 1	January 12 – February 8 (weeks 17-20)
February 1	February 9 – March 7 (weeks 21-24)
March 1	March 8 - April 11 (weeks 25-28) includes Spring Break
April 1	April 12 - May 9 (weeks 29-32)
May 1	May 10 - June 6 (weeks 33-36)

- The lowest registration fee is offered to families who take advantage of our automatic payment plan. This requires completion of an authorization form.
- Payment by check or cash may be placed in the business office, located in studio B. Cash must be placed in a sealed envelope labeled with the dancer's name and the amount enclosed.
- Registration changes or withdrawals must be made **in writing**. Tuition accrues until the first of the month following receipt of this notice. Changes to automatic payments (dropping/adding classes) are your responsibility to arrange with the office.
- Tuition is not reduced for missed or canceled lessons. Make-up lessons are available.
- PLEASE NOTE: The May tuition payment is your final payment of the year. Recital costumes are not released until your final payment is made.
- **Automatic/Recurring Payment Plan** ~ You authorize regularly scheduled payments to be made. Your payments will be made automatically each session throughout the class season. Proof of payment will appear on your account. If we have an e-mail address for you, you'll receive an e-mail notification any time a payment is processed. The authority you give to automatically charge your payment information on-file will remain in effect until you notify us in writing to terminate the authorization. If for whatever reason, payments cannot be processed to your payment information on-file and your account balance remains overdue, your enrollment in classes will be cancelled.
- **Tuition Caps** ~
 Tuition caps cover unlimited classes for a single student or for a family unit. These promotions do not include the HD Fit Sessions or My Buddy & Me.
"Very Enthusiastic Dancer": Single dancer ~ Tuition cap of \$225.00 per month.
"Very Enthusiastic Family": 2 dancers ~ Tuition cap of \$350.00 per month.
"Very Enthusiastic Family": 3+ dancers ~ Tuition cap of \$400.00 per month.
 Alumni dancers returning may remain on the family capped tuition for two years after graduation.
- Any student whose account is not paid by the 20th of the month will be suspended from classes until account is paid in full. Hosanna may charge a \$10 reinstatement fee.
- Costumes must be ordered by December 1, 2019. Alterations to the costume are the responsibility of the family not the studio.
- Account must be current for participation in any performance or recital. Recital participation for Level III and above requires minimum attendance. See teacher for specifics.
- Notify the office **in writing** by Nov. 1st if any dancer is not participating in the spring recital.
- Payments can be made by Visa, Mastercard, Discover, Cash or Check.
- Students who are not picked up promptly (within 10 minutes of end of class) may be charged up to \$10/for every 5 minutes late. If students may have to be transported off site to wait with available studio staff, we will leave messages with the emergency contact numbers you have given us on your registration forms. Charges incurred for providing supervision to your child will be billed directly to your Hosanna Dance account and will be subject to all normal Hosanna Dance policies.

Contact Information

Tiese Morgan, Creative Director/Owner
tiese@hosannadance.com 541-607-5798

Melissa Winchell, Office Manager
info@hosannadance.com 541-607-5798

Staff
info@hosannadance.com 541-607-5798